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Consultant in Criminal and Juvenile Justice and Human Services: Providing Project Management, Research and Evaluation, Technical Assistance and Training Services

- Criminal and Juvenile Justice Experience: Twenty-nine years serving as project coordinator, technical assistance (TA) provider, researcher and trainer for multi-year projects funded by foundations and federal, state and local government in more than 40 state and local jurisdictions. *Focus of initiatives*: successful offender reentry; management of sex offenders in the community; reduction of jail and prison crowding; expanded community punishments; improved adult and juvenile probation and parole violations policy; effective use of criminal justice resources. *Key activities*: management of projects focused on implementing collaborative, long-term strategic plans through multi-disciplinary stakeholder teams; quantitative research focused on corrections populations in relation to risk, recidivism and correctional program efficacy; qualitative research to understand and impact issues including public sentiment toward crime, criminal justice decision making processes, organizational culture and conditions, and staff competence; jurisdiction specific assessment of criminal justice policies, practices and information systems; development of strategies to gain public and political support for strategic goals; preparation and presentation of written reports and findings to funders and leadership in all branches of government; training and education of key stakeholders on evidence-based practices, emerging best practices, and collaboration.

- Human Services experience: Fifteen years working as researcher, evaluator, trainer and planner in areas of: teen pregnancy and prevention; mental health policy; aging and disabilities resource, workforce and policy development; information and referral system development; public health prevention issues; and capacity building in the non-profit sector. *Key activities*: qualitative and quantitative research; program evaluation design and implementation; system assessment; training and education; project management; and legislative and agency reporting and presentation.

Long Term Technical Assistance/Project Coordination

National Institute of Corrections - Center for Effective Public Policy
New York State Transition from Prison to Community (TPC) Initiative, 2004 – 2010
New York State Assessment of Technical Assistance Needs of County Reentry Task Forces, 2010
Criminal Justice Systems Project, St. Lawrence and Dutchess Counties, NY: 1997 – 2000
Vera Institute of Justice
Graduated Responses to Parole Supervision Project, New York State Division of Parole, 2009
Bureau of Justice Assistance - Center for Sex Offender Management (CSOM)
Comprehensive Approaches to Managing Sex Offenders in the Community, in over 20 state and county jurisdictions: 1998 - 2008
JEHT Foundation - Suffolk University Law School Juvenile Justice Center
Project to Improve Outcomes for Youth on Probation in the Boston Juvenile Court, 2006 – 2009

United Way of Vermont

Statewide Information, Referral and Assistance Coordinating Council, 2006 - 2009
Community of Vermont Elders
Identifying Best Practices in Promoting the Retention of Direct Care Workers, 2005 - 2007
Vermont Department of Disabilities, Aging and Independent Living
Gold Star Employer Program for Nursing Homes, 2003 - 2004
Vermont Center for Crime Victim Services
Victim Services 2000 OVC Funded Project, 2002 – 2004
Vermont Department of Health
Violence Prevention Planning Project, 2001 - 2002
National Institute of Corrections
*Short Term Technical Assistance Delivery and Reporting to Select State and County Jurisdictions:
1989 - 2004*
Edna McConnell Clark Foundation Justice Program
State Centered Project - in Delaware, North Carolina, South Carolina, Indiana: 1990 – 1996
National Institute of Corrections
Residential Community Corrections Technical Assistance Project, 1985 - 1988

Research

Vermont Department of Corrections
*Bureau of Justice Assistance Second Chance Statewide Recidivism Reduction Planning Project,
2013 to 2015*
Marlboro College Graduate School Program in Non-Profit Management, Marlboro, VT
Evaluation of Benchmarks for a Better Vermont Program, 2011 - 2013
Vermont Department of Children and Families
Evaluation of the Promise Communities Initiative, 2015 and ongoing
Evaluation of 16 Pregnant and Parenting Teen Prevention Programs, 2011 - 2014
Vermont Department of Disabilities, Aging and Independent Living
*Best Practices and Program Design for People with Traumatic Brain Injury Found Not Guilty by
Reason of Insanity or Incompetent to Stand Trial, 2014-2015*
Evaluation of Rural and Agricultural Vocational Rehabilitation Program, 2011
Summative Evaluation of the MyCare Vermont Project, 2008
Evaluation of Aging and Disabilities Resource Connection (ADRC), 2007 - 2009
Direct Care Workforce Study to the Vermont Legislature, 2006 - 2008
Evaluation of Senior Center Earmark Project, 2005 – 2007
*Real Choices Systems Change Project, Assessment of Information and Assistance Systems, 2003 -
2005*
Vermont Department of Mental Health
Evaluation of SAMHSA funded Mental Health Transformation Grant, 2010 and ongoing
Evaluation of Alternatives to Seclusion/Restraint Initiative, 2008 – 2011
*An Independent Study of the Administration of Involuntary Non-Emergency Medications
Under Act 114 (18 V.S.A. 7624 et seq.), Annual Report to the Vermont General Assembly, 2002 -
present*
Central Vermont Community Action Council
*Program Evaluation and Impact Analysis of Vermont's Five Community Action Centers, 2010 -
2011*
Vermont Children's Aid Society
Program Evaluation Design of Kids-A-Part, 2010
JEHT Foundation - Suffolk University Law School Juvenile Justice Center
*Assessment of Ways to Increase Successful Outcomes for Youth on Probation in the Boston
Juvenile Court, 2008 - 2009*

Vermont Center for Crime Victim Services

Evaluation Plan for the Parallel Justice Project, 2007

State-Wide Assessment of Vermont Criminal Justice, Mental Health, Social Service and Law Enforcement Responses to Crime Victims and Their Needs, 2000-2001

Vermont Works for Women

Outcome Measures Development, 2006 to 2009

Vermont Department of Health

Assessment of Barriers to HIV/AIDS Prevention and Care for Vermonters of Color, HIV/AIDS Services Advisory Council (HASAC), 2003 - 2005

Focus Group Research for Domestic Violence Prevention Implementation Project, 2002 – 2003

Edna McConnell Clark Foundation

Analysis of Missouri Department of Corrections Population, 1991

Brandeis University – National Institute for Sentencing Alternatives

Analyses of States' Corrections Populations: Alabama, Arkansas, Maine, North Carolina, South Carolina, Georgia, 1985-1989

Employment History

Senior Partner, Flint Springs Associates, 2000 - present

Independent Criminal and Juvenile Justice Consultant, 1997 - present

State Centered Program Coordinator, Edna McConnell Clark Foundation, 1990 - 1996

Associate Director, National Institute for Sentencing Alternatives, Florence Heller School of Social Welfare Policy, Brandeis University, 1987 - 1989

Research Associate, National Institute for Sentencing Alternatives, Florence Heller School of Social Welfare Policy, Brandeis University, 1985 - 1987

Forensic Social Worker, Prison Mental Health Program, Massachusetts Department of Corrections, 1983 - 1985, 1989

Social Work Faculty, Trinity College, Burlington, VT, 1981 - 1983

Juvenile Services Worker, Vermont Department of Social and Rehabilitation Services, 1979 - 1981

Community and Volunteer Services Coordinator, Vermont Department of Corrections, 1974 - 1979

Sample of Professional Training and Academic Teaching Experience

Benchmarks for a Better Vermont/Common Good Vermont

Making Data Work for You - Fall 2014

Vermont Center for Justice Research

Training on Results-Based Accountability™ - February 2014

National Institute of Corrections – Center for Effective Public Policy

New York State Transition from Prison to Community – Training on “Risk/Needs Assessment and Evidence-Based Principles of Offender Reentry” for 18 County Reentry Task Forces, Parole and Corrections Staff, 2009 - 2010

Bureau of Justice Assistance and State Justice Institute - Center for Effective Public Policy

Three day Reentry Training Curriculum delivered to six states, 2006 – 2009

Three day Collaboration Training for SVORI grantee states, 2004

Three day Training for Center for Sex Offender Management (CSOM) state and county grantees, 1998 - 2006

Vermont Center for Crime Victim Services - Vermont Victim Assistance Academy

Collaboration Curriculum for Vermont's Victim Advocate and Criminal Justice System, 2002

Massachusetts Department of Corrections, Prison Mental Health Program

Training program on etiology and management of major mental disorders for new correctional, nursing and mental health staff at the Bridgewater State Hospital and for contracted mental

health staff working throughout the Massachusetts prison system, 1986 to 1989
Vermont Department of Social and Rehabilitation Services
*Comprehensive Training Curriculum for Child Protection and Juvenile Justice Case Workers and
“Training of Trainers” curriculum to agency personnel, 1984 – 1987*
Trinity College, Burlington, VT - Bachelor of Social Work (BSW) Program
*Teaching, juvenile justice curricula development and delivery, child welfare professional training,
1981 - 1984*

Education and Professional Credentials

Results-Based Accountability™ Certified Trainer: 2013
Licensed Independent Clinical Social Worker (LICSW)
State of Vermont: 1996- present
State of Massachusetts: 1986 - 1996
Doctoral Program, Florence Heller Graduate School of Social Welfare Policy, ABD
Brandeis University, Waltham MA: 1984 - 1992
Masters of Social Work (MSW): 1981
Adelphi University, Garden City, NY
Vermont Teaching Certificate: 1972
University of Vermont, Burlington, VT
Bachelor of Arts (BA), American Civilization: 1970
Lake Forest College, Lake Forest, IL

Professional Memberships

National Association of Social Workers

American Evaluation Association

Community Involvement and Public Service

North Country Animal League, Morrisville, VT
Board of Trustees, Member and Past President: 2003 - 2009
Champlain Drug and Alcohol Services, Burlington, VT
Board of Directors: 1978 - 1983
Lamoille Family Center, Morrisville, VT
Board of Directors: 1981 - 1983
Vermont Coalition Against Domestic Violence
Treasurer: 1980 - 1982
Vermont Department of Corrections, Burlington Probation and Parole
Volunteer: 1973 – 1974

Sample of Reports and Publications

Livingston, Joy and Reback, Donna. *An Independent Study of the Administration of Involuntary Medications Under Act 114*. Submitted annually to the Vermont State Legislature – House Committee on Human Services and Senate Committee on Judiciary. January 2004 through January 2015.

Livingston, Joy and Reback, Donna, *Evaluation of the Rural and Agricultural Vocational Rehabilitation Program*. Submitted to the Vermont Division of Vocational Rehabilitation, November 2011.

Reback, Donna, *Towards Better Outcomes, Increasing Successful Outcomes for Youth on Probation in the Boston Juvenile Court, Interviews with Stakeholders*, Report of Findings to the Suffolk University Law

School Juvenile Justice Center, March 2009

Livingston, Joy and Reback, Donna, *Summative Evaluation for MyCare Vermont: Vermont's Real Choice Systems Change Grant*. Submitted to the Community Development Unit, Department of Disabilities, Aging and Independent Living, December 2008

Livingston, Joy and Reback, Donna, *Legislative Study of the Direct Care Workforce in Vermont*. Submitted to the Vermont State Legislature – Senate Committee on Appropriations and Health and Welfare and House Committee on Appropriations and Human Services. March 2008. <http://dail.vermont.gov/dail-publications/publications-legis-studies/dcw-report-full>

Livingston, Joy, Reback Donna and Garfin, Erica. *Information, Referral and Assistance in Vermont for Elders and Persons with Physical, Psychiatric and Developmental Disabilities*. A Report of the Vermont I & A Task Force – Real Choice Systems Change Project. October 2004.

Ney, Becki and Reback, Donna, Chapter 4: *Developing Baseline Information: Understanding Current Policy and Practice*, in Responding to Parole and Probation Violations: A Handbook to Guide Local Policymakers, Edited by Madeline M. Carter, April 2001 National Institute of Corrections

Reback, Donna, Chapter 9: *Keeping It Alive: Monitoring the Impact of Violation Response Policy*, in Responding to Parole and Probation Violations: A Handbook to Guide Local Policymakers, Edited by Madeline M. Carter, April 2001 National Institute of Corrections

Reback, Donna J., *Corrections Population Analysis, A Consultant Report to the Missouri Department of Corrections*. January 1991.

Corrigan, Mark D., Martin, Margaret and Reback, Donna J., *Corrections Strategic Planning, Corrections Population Analysis: Phase I Consultant Report to the Special Committee on Prisons, North Carolina General Assembly*. March 1989.

Reback, Donna J., *Corrections Population Analysis: Expanding Options, A Consultant Report to the Arkansas Department of Correction*. July 1988.

Parent, Dale and Reback, Donna, *Residential Community Corrections: Policy and Management Needs Survey*, National Institute for Sentencing Alternatives, February 1987.